

CONTENTS

| | |
|--|--------|
| MESSAGE FROM THE CHAIR, PROGRAM COMMITTEE | IV |
| DEFINITION OF PRESENTATION LEVELS | V |
| TECHNICAL PAPER INDEX | |
| TOPIC TRACKS | VI |
| TECHNICAL PAPER STANDBYS INDEX | XIII |
| DIVISION/TECHNICAL COMMITTEE SPONSORED SESSIONS | XV |
| SPEAKERS/AUTHORS ALPHABETICAL INDEX (TOPIC SESSIONS) | XVIII |
| SPEAKERS/AUTHORS ALPHABETICAL INDEX | |
| (DIVISIONS AND TECHNICAL COMMITTEE SESSIONS)..... | XXI |
| LITERATURE CLASSIFICATION SYSTEM INDEX | XXIII |
| —METHODOLOGY CLASSIFICATION | XXIII |
| —FUNCTIONAL CLASSIFICATION | XXV |
| —INDUSTRY AND BUSINESS CLASSIFICATION | XXVI |
| ANNUAL QUALITY CONGRESS PROGRAM COMMITTEE | XXVIII |
| ANNUAL QUALITY CONGRESS CROSS-FUNCTIONAL TEAM MEMBERS | |
| (TOPIC SESSIONS)..... | XXIX |
| ASQC DIVISION/TECHNICAL COMMITTEE REPRESENTATIVES | |
| (FOR DIVISION/TECHNICAL SESSIONS) | XXX |
| BOSTON HOST COMMITTEE | XXXI |
| 1992-1993 ASQC OFFICERS..... | XXXI |
| FUTURE ANNUAL QUALITY CONGRESS DATES | XXXII |
| SUSTAINING MEMBERS | XXXIII |
| TECHNICAL PAPERS..... | XXXIX |